



RYDGES

HOTELS • RESORTS

Rydges Best Rate Guarantee – Terms and Conditions

The Best Rate Guarantee does not apply to unpublished rates or prepaid offers. Unpublished rates include privately negotiated rates, packaged rates, rates involving a prepaid voucher program, hotel rooms sold as part of a travel package and rates not available to the general public.

Rates not available to the general public include but are not limited to corporate discounted rates, group rates, meeting rates, any rate requiring membership in a club, subscription to a website, use of a specific uploaded application or require an affiliation with any other organization where the rates are targeted specifically toward a specific group of individuals and not intended for the general public. The type of room for which the application of the guarantee is sought must be the same room type as booked on the Website, for the same number of guests, advertised at the same time and with an identical cancellation and payment policy. Documented proof will be required with your claim showing the lower rate advertised at the equivalent time and date as on www.rydges.com with identical booking details.

The Best Rate Guarantee does not apply to QT Hotels & Resorts, Art Series Hotels or any independent hotel which does not carry the Rydges brand, even if they are sold through the Website.

The Best Rate Guarantee does not apply if the lower rate is achieved via a currency conversion and when comparing rates both rates must have tax included or tax excluded to ensure a fair comparison.

Best Rate Guarantee applied reservations are non-changeable and non-transferrable; standard hotel policies and procedures apply on arrival and for the duration of the stay. Any amendment to these bookings will forfeit and Best Rate Guarantee discount or benefit.